

IBEX

IT Business Experts

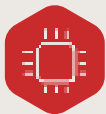
Capability Statement

Company Overview

IBEX is an award-winning Information Technology (IT) Services firm founded in 2012 by Tracey Grace. Tracey started IBEX after the consulting firm she worked for as a VP declined to pursue a new line of business that she uncovered. Instead of leaving the opportunity behind, she took the leap of faith and utilized that one account to start IBEX. After launching, Grace diversified IBEX to ensure longevity, finding opportunities in her areas of expertise: Training, IT Services, and Business Process Consulting.

Today IBEX is growing and thriving, placing #806 on the Inc. 5000 2019 list of Fastest Growing Companies in the US. We believe in staying innovative and being a strategic partner to provide the best market knowledge and services to our clients.

Areas of Expertise



IT Services Management



Project Management



IT Security Management



Enterprise Governance

IBEX Services Offered



Training & Certification



Consulting



IT Solutions

Contact Us



**3295 River Exchange Drive, Ste. 550
Norcross, Georgia 30092**



**(678) 752.7542
sales@ibexperts.com**

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WWW.IBEXEXPERTS.COM

Knowledge Driven By Operational Excellence

Corporate Profile

DUNS: 078584527 CAGE: 6DRY3
3295 River Exchange Dr, Suite 550
Norcross, GA 30092
Phone: 678-752-7542
Fax: 678-802-2890
Email: info@ibexperts.com
www.ibexperts.com

NAICS

511210 - 519190 - 541512 - 541519
541611 - 541612 - 541613 - 541618
541690 - 541990 - 561110 - 561499
561990 - 611420 - 611430 - 611710

Certifications

SBA Certified 8(a) - 3/2015 - 3/2024
WOSB/EDWOSB - WBENC: 1/2020
MBE - GMSDC: 1/2020 DBE 6/2020
SECRET Facility Clearance

Differentiators

- Extensive training and education industry experience
- Relationship focused. Partnership, not just a vendor
- Commitment to diversity
- High performing, reliable
- On time delivery, superior quality and performance
- Go above and beyond minimum requirements



Core Competencies



TRAINING & CERTIFICATION

IBEX offers an impressive array of training, assessment, and delivery solutions to help organizations enhance sustainability, increase value, and maximize profits.

- Instructor-Led Training
- Course Development
- E-learning
- Instructional Design



CONSULTING

Our consultants have deep industry knowledge and broad service capabilities. We provide expert re-engineering, best practices and roadmaps to make business more efficient.

- Best Practices & Business Process Improvement
- Program & Project Management



IT SOLUTIONS

Go beyond off-the-shelf with innovative and customized development solutions that improve internal operations while giving you an edge on the competition.

- Software Development
- Tech Support
- Platform Solutions

Past Performance

Centers for Disease Control (CDC):

SharePoint Architecture & Admin Support, Database Admin

Cox Enterprises Training & Certification

Department of Interior: Network Monitoring and IT Software

University of Pittsburgh Medical Center (UPMC):

Software System & Database Development

NASA: Training & Certification, Instructors

Defense Threat Reduction Agency (DOD/DTRA):

Business Analytics & Advisory Support Services

US Army/US Air Force:

Training Development - ILT & ELearning, Instructors

General Services Administration (GSA): IT Hardware/Software

Amazon.com/Fabric.com: Software & System Admin, AWS,

IT Programming.